



TERMS AND CONDITIONS

Samsa Trading LLC

1. General Information

By accessing and using this website and/or our services, you agree to be bound by these Terms and Conditions. If you do not agree, please do not use our services.

Business Name: Samsa Trading LLC

Contact: sales@bluewavefish.com

Website: www.bluewavefish.com

Products and Services

Samsa Trading LLC specializes in the design, production, and sale of fiberglass fish replicas and decorative marine art.

All products are artistic replicas and do not involve real animals or taxidermy.

Product images, descriptions, dimensions, and finishes are for reference purposes and may vary slightly due to the handcrafted nature of the products.

Orders and Payments

- All orders are subject to availability and confirmation.
- Custom or personalized products may require an advance payment.
- Prices are subject to change without prior notice.
- Payments must be completed before production or delivery unless otherwise agreed in writing.

Shipping and Delivery

Delivery times are estimated and may vary depending on location, production time, and logistics providers.

Samsa Trading LLC is not responsible for delays caused by third-party carriers or force majeure events.



Returns and Refunds

Due to the customized and handcrafted nature of fiberglass products:

- No returns of any kind are accepted. Shipping is always the customer's responsibility; therefore, any damage, loss, or issue resulting from improper handling by the shipping carrier is the sole responsibility of the customer and must be resolved directly with the carrier.

SMS Communications

By providing your phone number, you consent to receive SMS messages related to:

- Product information
- Quotations
- Order updates
- Customer support

Message frequency may vary.

Message and data rates may apply.

You may opt out at any time by replying STOP.

Intellectual Property

All content, designs, images, logos, and texts are the exclusive property of Samsa Trading LLC.

Unauthorized use, reproduction, or distribution is strictly prohibited.

Limitation of Liability

Samsa Trading LLC shall not be liable for indirect, incidental, or consequential damages arising from the use of our products or services.

Modifications

Samsa Trading LLC reserves the right to modify these Terms and Conditions at any time. Updates will be published on this page.



WWW.BLUEWAVEFISH.COM

Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the Laws of the United States of America.